Commend Help Point Column Help at the touch of a button

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Commend Help Point Column

These vandal resistant Help Point Columns have many uses. In public areas they serve as information and help points for passers-by to request help and receive assistance in cases of emergency.

Versions

Version 1 with emergency call button Version 2 with emergency call button and video camera Version 3 with emergency call button, video camera and TFT-display

Optional with Induction Loop Amplifier

Colour video camera with adjustable white balance and built-in heater. Can be used as an IP network camera (M-JPEG video format with max. resolution of 640 x 480 pixels) or as analogue camera for colour systems PAL or NTSC. Viewing angle mechanically adjustable horizontally/vertically by 30°.

TFT-Display with 3.5" display; resolution: 320 x 240 pixels; 65,000 colours.

Measurements

<u>W 2</u>20 mm, <u>H 1810 m</u>m, D 220 mm

IP and Digital Version

- Back-lit call button
- Electret microphone
- Continuous link and function check
- 2.5 W Class "D" amplifier
- Two 8-ohm loudspeakers
- 3 inputs for floating contacts and 2 relay outputs
- Multi-functional LED
- OpenDuplex®
- Audio Monitoring

Analogue Version

- Electret microphone
- One 50-ohm loudspeaker
- Red call status LED



Putting a face to the voice

Intercom 2.0 introduces new ways of communicating. Intercom Video helps you get the picture in extraordinary situations even faster and more clearly.

Powerfully robust

Carefully selected, durable materials protect these Help Point Columns against any form of physical violence, no matter if it's just a prank or premeditated vandalism.

Works under all conditions

Dust, rain, frost, snow or heat – our Help Point Column comes fully prepared for any weather condition.

HD Audio quality

Intercom 2.0 supports communication in brilliant 16 kHz audio quality. This is vital in challenging situations where every word counts.

Powerfully helpful



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The optional induction loop amplifier is the direct audio-link to hearing aids. Thanks to this, our help points offer people with a hearing impairment optimal voice quality and intelligibility.

Powerfully reliable - 24/7

99,998 % availability around the clock.

Commend A Strong Network | Worldwide

When every second counts, people need a technology that does not just work, but is one hundred per cent reliable – anywhere, anytime around the clock. At Commend, we are aware of our responsibility. That is because millions of

people put their trust in us and our products every day. Whether at a London tube station, a car park in France or a hospital in the United States; because every word counts, everything speaks in favour of solutions by Commend.

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